

如何将警报消息发送到手机而不是邮箱？

编者按

- 1) 这篇[中文技术支持文章](#)将会告诉我们如何将警报消息发送到手机而不是邮箱。
- 2) 您也可以从 AspenTech 技术支持网站[链接](#)中找到对应的中/英文版技术支持文章。
- 3) 欢迎您点击下方 AspenTech 培训中心链接，查看 AspenTech 中文公开课程安排：
[北京公开课程安排](#)
[上海公开课程安排](#)
[中国其他地区 / 网络虚拟课程安排](#)
- 4) 在您使用我们的软件，或者查看我们的技术支持文章时，遇到任何问题，欢迎联系 AspenTech 技术支持：
邮箱：esupport@aspentech.com
网址：esupport.aspentech.com
电话：(86) 10 53875867
- 5) 言归正传，请您欣赏我们的中文技术支持文章：

如何将警报消息发送到手机而不是邮箱？

问题描述

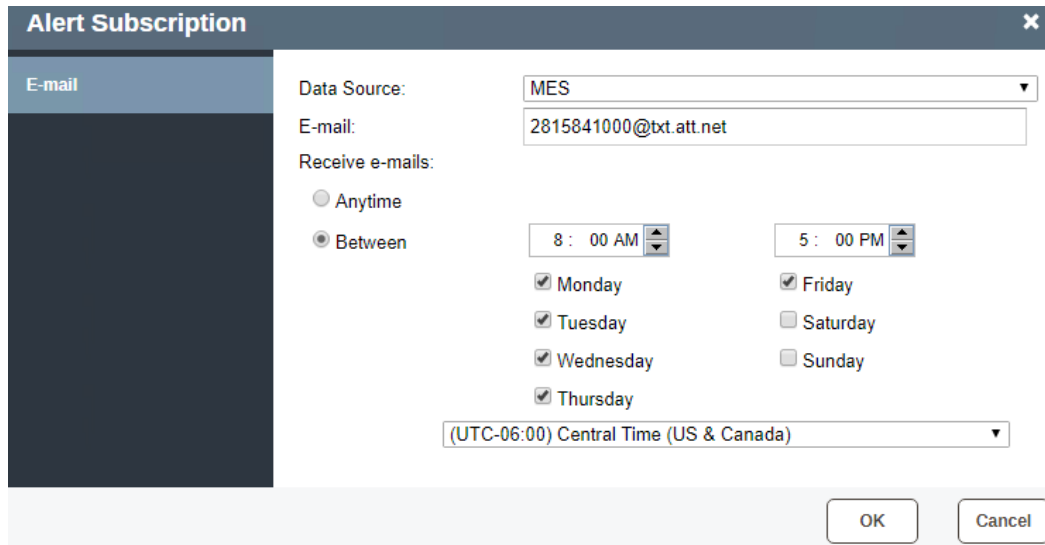
aspenONE Alerts 是一个 web 应用程序，它提供了订阅各种位号报警状态的简单方法。当位号值达到该报警状态时，它将被添加到 aspenONE Process Explorer 的“警报”页中，以便于监视。

为警报订阅启用电子邮件警报后，每次订阅的位号达到警报状态时，您都将收到一封电子邮件。不过，有些用户更喜欢在手机上收到短信，而不是收到电子邮件。这篇技术支持文章就展示了如何将警报应用程序配置为发送短信而不是电子邮件通知。

解决方案

要为警报订阅指定电话号码，请执行以下操作：

- 1) 在报警应用程序中，点击 **aBar** 上的信封图标。将会打开报警订阅对话框。
- 2) 在 **E-mail** 框中输入手机号对应的语法而不是输入用户的邮箱地址。下图是一个手机号语法的例子。（注意：对于不同的电话服务提供商，语法将有所不同。请与您的电话服务提供商联系以获取确切的语法。）



The image shows the "Alert Subscription" dialog box. It has a dark header with the title "Alert Subscription" and a close button. Below the header, there is a sidebar with "E-mail" selected. The main area contains the following fields and options:

- Data Source:** A dropdown menu with "MES" selected.
- E-mail:** A text input field containing "2815841000@txt.att.net".
- Receive e-mails:** Two radio buttons: "Anytime" (unselected) and "Between" (selected).
- Time Range:** Two time pickers: "8:00 AM" and "5:00 PM".
- Days:** Checkboxes for "Monday", "Tuesday", "Wednesday", "Thursday", "Friday", "Saturday", and "Sunday". "Monday", "Tuesday", "Wednesday", "Thursday", and "Friday" are checked.
- Time Zone:** A dropdown menu with "(UTC-06:00) Central Time (US & Canada)" selected.
- Buttons:** "OK" and "Cancel" buttons at the bottom right.

- 3) 启用 **SMS** 警报, 可以到 **Tag Detail** 窗口的 **Alerts** 页或者 “Multiple Alert Subscription settings” 对话框中勾选 “Receive e-mails when an alert is issued”。



The image shows the "Tag Details" dialog box. It has a dark header with the title "Tag Details" and a close button. Below the header, there is a graph on the left and a summary on the right. The graph shows a fluctuating signal over time. The summary on the right includes:

- Tag Name:** "ATCP301" with a dropdown arrow and a red alarm bell icon.
- Description:** "New Desc | MES | Analog".
- Value:** "0.56 kPa at 1/3/2020 12:19:36".
- Alert Status:** A blue bell icon with a red "X" over it.

Below the graph and summary, there are tabs: "Details", "Additional Details", "Trendable Attributes", "History", "Alarm History", and "Alerts" (which is selected). Under the "Alerts" tab, there are the following settings:

- Alarm Type:** A dropdown menu with "Value" selected.
- Receive e-mails when an alert is issued:** A checked checkbox.
- Alert me at this severity level and higher:** Two checked checkboxes: "High State" with a dropdown menu set to "High", and "Low State" with a dropdown menu set to "Low".
- Buttons:** "Close" button at the bottom right.



注意：如果从警报页发送短信时出现问题，请确保您的 SMTP 服务器配置为允许短信通过。
详细信息请参考下面文章：

<https://www.digitaltrends.com/mobile/how-to-send-a-text-from-your-email-account/>

关键词

Text messages, 文本消息, Chinese, 中文